

Dear FCC:

IP Relay is important to me because I am legally blind as well as Deaf. Even though there's been improvements in VideoRelay and other technology for Deaf, sadly this technology leaves the DeafBlind behind. I rather use a text relay where I can adjust the text size as opposed to an operator where I cannot adjust the view.

While I do not know the mechanics of the cost structure of IP relay service providers, I am concerned of the dwindling number of service providers. It is essential that the FCC ensure a reasonable rate to ensure that there is a healthy and viable level of competition within the industry.

I am aware that the industry is experiencing declining volume and thus is harder to attract new entrants into the industry. I urge the FCC to establish reimbursement rates that will provide existing providers enough incentive to continue to provide services and to improve it further.

Sincerely,

Tracy Stine